

## [FAQ]

# Cloud Camera video from SD card didn't upload to Cloud web?

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### Applied to

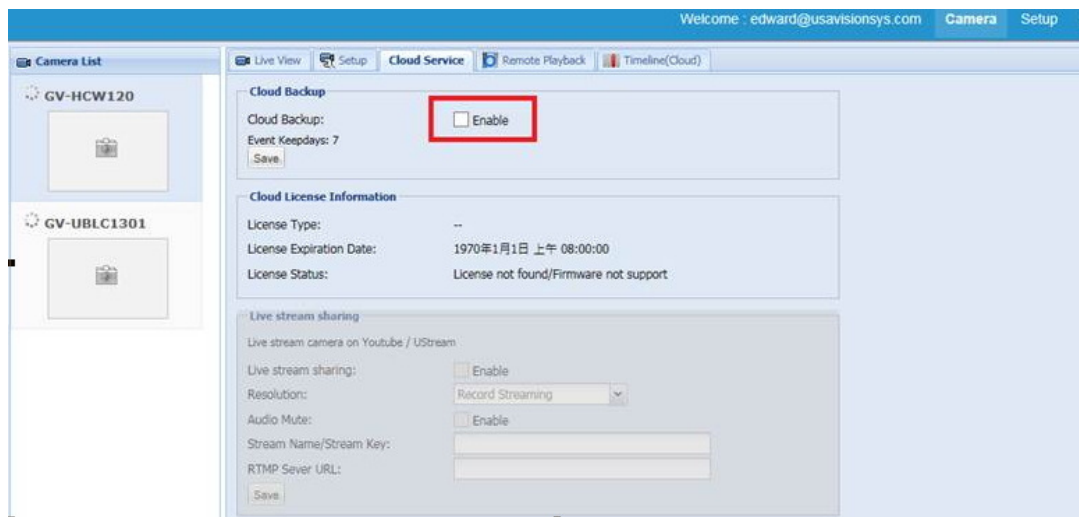
GV-Cloud Cam

### Question

Cloud Camera video from SD card didn't upload to Cloud web?

### Answer

You have to enable “Cloud backup option” in cloud cam’s web service page. The default setting is not enabled this option.



For any question on the information provided, please feel free to submit your question to our support window at [support@geovision.com.tw](mailto:support@geovision.com.tw)